



**BIT SECURITY**  
Advantage Care Plan  
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## BIT Security Protection Plan

*Extending the warranty life and performance of your security system investment.*

Sometimes the unexpected happens in life. When it happens to our security system without a home warranty plan, we begin to re-invest time, energy and money back in to our systems to continue to ensure our home protection. Add worry and stress in to the mix and it's an all around headache! Now you have an opportunity to extend the warranty and service of your system to help eliminate such problems in the future for only \$7.99 a month, if purchased within the first sixty (60) days of installation. (You can still purchase this plan after sixty (60) days from installation at a rate of \$15.99 a month.)

To help protect you against the cost of unexpected service calls on your security system, BIT Security has provided you with the option to extend the warranty protection by adding the Advantage Care Plan service add-on. While advanced electronic technology from BIT Security is designed to meet high quality standards, no manufactured equipment is 100% perfect. The Advantage Care Plan through BIT Security is designed to offer you the additional protection you need for when the unexpected happens.

The Advantage Care Plan includes a free yard sign and sticker replacements should they become worn or damaged at any time while your service is under contract.

BIT Security will provide repair services and equipment replacements\* due to breakage at no additional costs to you.

Our trained technicians will inspect your system free of charge every two (2) years to see that it is in top working performance.

We will cover the cost of replacing all system batteries\*\*, including labor and trip charges.

If you should move during the life of your contract, we will re-install your BIT Security system at your new home free of charge.\*\*\*

\* The Advantage Care Plan is provided pursuant to the terms of Customer's existing BIT Security Services Agreement and Protection Plan Addendum.

\*\* Buggs Island Telephone Cooperative will replace the System batteries on the primary System purchased from Buggs Island Telephone Cooperative. Free battery replacement is not covered on any additional equipment purchased by the customer.

\*\*\* Certain restrictions apply. Please see your agreement for detailed requirements.



## Advantage Care Plan Addendum

## TERMS &amp; CONDITIONS

1. Each Advantage Care Plan (a "Plan") is offered and shall be performed subject to and in strict accordance with the terms of the Customer's existing Buggs Island Telephone Cooperative Agreement (the "Agreement"), including, without limitation, those provisions that set forth Buggs Island Telephone Cooperative's limitation of liability and right to indemnification, except that Customer agrees to pay Buggs Island Telephone Cooperative for all Plan services in accordance with Buggs Island Telephone Cooperative schedule of charges. Capitalized terms used herein shall have the meanings set forth in the Agreement.
2. The Plan does not include System(s) upgrades which may be required due to existing systems no longer being supported by the manufacturer and/or replacement parts being unavailable.
3. Buggs Island Telephone Cooperative shall have no obligation to render any of the services in connection with any Plan purchased by a Customer in the event Customer is in default of any obligation under the agreement.
4. The term of the Plan shall begin immediately and shall continue for the existing term of the agreement unless cancelled by either the Customer or Buggs Island Telephone Cooperative in writing at least thirty (30) days before the end of the initial term or any renewal term.
  - a. Customer has sixty (60) days to decide to purchase the Advantage Care Plan at \$7.99 a month. If Customer does not purchase the Advantage Care Plan within the first sixty (60) days from installation, the Customer has the option to purchase the Advantage Care Plan at the rate of \$15.99 a month.
5. Free System Move – Wireless Systems. Buggs Island Telephone Cooperative agrees to remove equipment from a Customer's current Premises for installation at the Customer's new premises, such determination to be made by Buggs Island Telephone Cooperative in its sole discretion. Customer agrees to pay Buggs Island Telephone Cooperative according to the schedule of charges for the time and material rates if the System consists of ten (10) or more pieces of equipment. This service is offered only with subscription to the Advantage Care Plan for a wireless System.
6. Free System Move – Hardwire System. Buggs Island Telephone Cooperative agrees to remove control panel, keypads, and any wireless equipment from a Customer's current premises, or to install new equipment of an equal or lesser value and with similar or substantially similar features, at the Customer's new premises, such determination to be made by Buggs Island Telephone Cooperative in its sole discretion. Customer agrees to pay Buggs Island Telephone Cooperative according to the schedule of charges for the time and material rates for the installation of any devices besides the control panel and keypads. This service is offered only with subscription to the Advantage Care Plan for a hardwire system.
7. Customer must provide Buggs Island Telephone Cooperative with each of the following in order to exercise its option for a Free System Move:
  - a. Notice of the Customer's election to use the Free System Move at least thirty (30) days prior to the time in which Customer vacates the Premises; and
  - b. If known to Customer, the complete name and correct telephone contact numbers for the person who will be purchasing or moving into the Premises; and
  - c. Access to the Premises for removal of the Security System (or any equipment) during Buggs Island Telephone Cooperative's normal business hours and prior to the time in which Customer no longer possesses the Premises; and
  - d. In addition to satisfying each of the foregoing requirements, in order for Customer to exercise Customer's option for a Free System Move, Customer's new Premises must be located within geographic area serviced by Buggs Island Telephone Cooperative and Customer must continue to subscribe to the Advantage Care Plan for the new Premises.
8. An Advantage Care Plan Customer shall be entitled to receive one System inspection every two (2) years at no additional charge to Customer. The two-year inspection period shall begin with installation of the system. If a service technician is dispatched to the Premises for any reason during this two-year time period, the service technician shall conduct an inspection at that time and this inspection shall constitute the Free System Inspection available under the Advantage Care Plan. If the foregoing scenario does not occur, Customer should schedule the inspection with Buggs Island Telephone Cooperative.

Buggs Island Telephone Cooperative

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***Buggs Island Telephone Cooperative is an equal opportunity provider and employer.***